**Telephone Screening Script**

***Introduce yourself***

Hello, my name is *NAME* from the Physiotherapy Research Unit at the Nuffield Orthopaedic Centre.

***Tell the person why you are calling and the purpose of the research study.***

We are working on a research study about physiotherapy treatments for patients with osteoporosis, who have sustained a vertebral fracture.

* ***Request person’s permission to ask questions to see if he/she qualifies for the research study.***
* ***If person says “No,” thank the person for his/her time and politely end call.***
* ***If person says “yes,” inform them about use of their private health information (PHI) that will be collected during the phone call. Use the following language:***

We will be collecting information about you during this phone call. Your taking part in this phone call is completely voluntary.

Your information will only be seen by researchers at the Nuffield Orthopaedic Centre. We will make sure that the information we collect from you is kept private and used only for the research study we are discussing. If you do not agree to continue the phone call, it will not affect your care at the hospital.

***Tell the person that their PHI will be kept if they choose not to enroll in the study or if they do not qualify to be in the study.***

***If phone call will continue, ask the questions below.***

1. Have you been diagnosed as having osteoporosis?
2. Have you ever been diagnosed as having a vertebral fracture?
3. Do you have any planned physiotherapy, osteopathy or facet joint injections within the next 4 weeks?
4. Do you have any other ongoing medical problems that affect their mobility; such as stroke, Rheumatoid Arthritis etc.

***If person meets screening eligibility, then briefly describe study procedures, including the number of visits and how long the person would be in the study.***

* If you agree to participate in the study, you will be enrolled into the study for 12 months within which you will have 3 assessments.
* Initial visit for a baseline assessment which would include simple measurements of the spine curve, a strength test to assess back muscles and to complete some questionnaires; approximately 60-90 minutes.
* After randomization, depending on the group allocation you may have to come in to see a therapist for a single session (approximately 30 minutes) or 7 treatment sessions within 15 weeks (approximately 30 minutes each session)
* You will again come to see an assessing therapist at 16 weeks and 12 months.
* You will also be sent some questionnaires at 6 and 9 months by post to complete at home and would be requested to return them to us.

Explain in more detail as needed – cross refer to patient information sheet.

***After finishing your explanation of the study, ask the following:***

* Do you have any questions?
* Do you think you would like to take part in this research?

***Provide the person with your name or a contact name, Tamsin or Varsha, and number for any further questions about the study.***